

Performance Measure		Target	Actual
1.1	% of audits delivered to agreed plan	100%	
1.2	% of unplanned audits completed as a % of total audits completed	100%	
1.3	% of quarterly partnership review meetings SWAP representative attend	100%	
1.4	Quarterly reports and Annual Report issued to Audit Committee on time	100%	
1.5	Audit Committee satisfaction	85% good or above	
1.6	Number of follow up audit recommendations actioned	90%	
1.7	Effective escalation process in place:		
	• High priority matters resolved within 15 days	95%	
	• Low priority matters resolved in 60 days	100%	
	• Matters referred to Head of SWAP as unresolved after 15/60 days	Not > 5%	
	• Matters referred to SWAP management board as unresolved by Head of SWAP	0%	
1.8	• Matters referred to SWAP Board as unresolved	0%	
1.8	Audit Committee satisfaction	85% good or above	
1.9	% of audits relied upon by external auditors	100%	
1.10	% Audit reports completed in timely manner (to be defined as:		
	• Audits commenced on planned start date	90%	
	• Draft issued within 5 days of target completion date	95%	
	• Final agreed report issued with 15 days	100%	
1.11	% of transferred staff (by individual) spent on Wiltshire Council audits	80%	
1.12	% of non transferred staff spent on Wiltshire Council audits	20%	
1.13	Sickness levels kept below national benchmark	6 days	
1.14	% of partner cross cutting audit recommendations implemented	75%	
1.15	Audit fee to planned fee	0% variation	